

PUBLIC ADMINISTRATION – Optimization and Simulation

ACT Solutions is aimed at executives of **Public Administration** who seek a continuous improvement in the level of service provided to citizens and believe in technological innovation.



In the context of fiscal federalism and strong budgetary constraints, **the potential of decision support systems are the subject of a growing interest.**

Interest increased, inter alia, by the continuous evolution of information technology by managers and media decision-making increasingly effective. The **DSS** (Decision Support System) allow policy-makers to compare the effects expected from the different options under consideration. In recent years has launched a substantial renovation Public Administration, a digital revolution for many defined e-government that will allow the Public Administrations to offer to businesses and citizens with a service increasingly timely and efficient.



Within the Public Administration, the protocol information has so far represented the first step towards automation of the office, while support for the management of

flows documentary represents the evolution. The protocol in fact active a certain administrative procedure, but the latter needs in automation of other stages (with exchange of information with other offices and boards). It is therefore necessary to delineate the relationship between systems protocol and management of documentary flows and their possible development.

The solutions by ACT Solutions include:

- process engineering
- simulation
- optimization